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In no event, JNTUH-Examination Branch -HYDERABAD will be liable for any damages, including without limitation, direct or indirect, special, incidental, or consequential damages, losses, or expenses arising in connection with this site or use thereof or inability to use by any persons, or in connection with any failure of performance, error, omission, interruption, defect, delay of operation or transmission, computer virus or line or system failure, even if JNTU-HYDERABAD, or representative thereof, are advised of the possibility of such damages, losses or expenses.

**Refund and Cancellation Policy:**

It is specifically made clear that JNTU-HYDERABAD offers its services to you only if you are agreeable to all terms of this refund and cancellation policy in its entirety along with the terms and conditions of use. In any event, our refund/cancellation policy, stated in the following paragraphs, will apply. The service offered on this website, once availed, cannot be cancelled under any circumstances. Any payment processing fee or other such charges levied by the payment gateway provider or by the use of credit/debit card is non-refundable.

**Privacy Policy:**

We value the trust you place in us. That's why we insist upon the highest standards for secure transactions and applicant information privacy. Please read the following statement to learn about our information gathering and dissemination practices.

**1. PAYMENT SECURITY**

Our site has stringent security measures in place to protect the loss, misuse, and alteration of the information under our control. Whenever you change or access your account information, we offer the use of a secure server. Once your information is in our possession we adhere to strict security guidelines, protecting it against unauthorized access. JNTU-HYDERABAD has taken sufficient security measures that every transaction between you and our JNTU-HYDERABAD website through online is in a safe and secure environment.

**2. COLLECTION OF PERSONALLY IDENTIFIABLE INFORMATION**

We collect personally identifiable information (Email Id., Name, Contact number, etc.) from you

when you apply for the JNTU-HYDERABAD examination. Anyone can browse some sections of our site without being an applicant for JNTU-HYDERABAD. Certain do require Registration. We do use your contact information to send you information.

### 3. USE OF DEMOGRAPHIC AND PROFILE DATA

We use Personal Information for smooth conduct of JNTU-HYDERABAD. We use your personal information to check your eligibility to appear for the examination as per G.O.â€™s issued by TS state government from time to time. We use your personal information to resolve disputes, troubleshoot problems, help promote a safe service, collect fees owed, detect and protect us against error, fraud and other criminal activity, enforce our terms and conditions, and as otherwise described to you at the time of collection. In our efforts to continually improve our product and service offerings, we collect and analyze demographic and profile data about our users' activity on our website. We identify and use your IP address to help diagnose problems with our server, and to administer our website. Your IP address is also used to help identify you and to gather broad demographic information.

### 4. SHARING OF PERSONAL INFORMATION

We may share personal information with our other education department and other related department entities and affiliates to help detect and prevent identity theft, fraud and other potentially illegal acts, correlate related or multiple accounts to prevent abuse of our services. We may disclose personal information, if required to do so by law or in the good faith belief that such disclosure is reasonably necessary to respond to court orders, or other legal process. We may disclose personal information to law enforcement offices, third party rights owners, or others in the good faith belief that such disclosure is reasonably necessary to enforce our Terms or Privacy Policy, respond to claims that an advertisement, posting or other content violates the rights of a third party or protect the rights, property or personal safety of our users or the general public

### 5. PROHIBITION AGAINST UNLAWFUL USE

As a condition for the use of the JNTU-HYDERABAD Website, the User warrants that they will not use the Website for any purpose that is unlawful or illegal under any law for the time being in force within or outside India or prohibited by this Agreement. In addition, the JNTU-HYDERABAD Website shall not be used in any manner, which could damage, disable, overburden or impair it or interfere with any other party's use of the Website. The User shall refrain from obtaining or attempting to obtain any materials or information through any means not intentionally made available or provided for or through the Website.

### 6. LINKS TO OTHER SITES

Our site links to other websites that may collect Personally Identifiable Information about you. JNTU-HYDERABAD is not responsible for the privacy practices or the content of those linked websites.

## 7. USE OF COMMUNICATION SERVICES

JNTU-HYDERABAD reserves the right at all times to disclose any information as is necessary to satisfy or comply with any applicable law, regulation, legal process or governmental request, or to edit, refuse to post or to remove any information or materials, in whole or in part, in JNTU-HYDERABAD sole discretion. JNTU-HYDERABAD does not control or endorse the content, messages or information found in any communication service and, therefore, JNTU-HYDERABAD specifically disclaims any liability or responsibility whatsoever with regard to the communication services and any actions resulting from the user's participation in any communication service. Materials uploaded to a Communication Service may be subject to posted limitations on usage, reproduction and/or dissemination. User is responsible for keeping himself updated of and adhering to such limitations if they download the materials. JNTU-HYDERABAD reserves the right, in its sole discretion, to terminate the access to the website and the related services or any portion thereof at any time, without notice. Any legal matters related to this service will be within the jurisdiction Hyderabad only.

**Note:** The terms and conditions are subjected to change at any time without notice. To make sure you are aware of any changes, please review this policy periodically.

**REGISTRAR**